



*Building Business Development Relationships
Between Telecom Vendors and Consultants*

SATMAP Launches Consultant Program

The Next Gen Call Mapping Technology Call Center Consultants Should Know About

Measurably improve the revenue, cost and customer satisfaction performance of your clients' call centers with SATMAP. SATMAP is a neural-network based call-mapping engine that increases sales performance, reduces call handle times, and maximizes customer satisfaction by pairing agents to callers using real-time psychographic and demographic analysis and matching.

SATMAP analyzes over one hundred different agent and customer personality attributes in order to recognize optimal pairings and route calls appropriately.

Global 500 companies use our technology in millions of interactions every day. Many of our enterprise customers recognize double-digit increases in overall corporate profitability through SATMAP deployment.

A typical end-to-end SATMAP deployment for a single PBX switch such as an Avaya or a call-routing system such as Genesys requires about 3 person-weeks and spans approximately 30 days. We are technology agnostic, providing out-of-the-box support for over twenty different switch types, cloud routing, and skill-based routing technologies.

As a pure technology solution, we require minimal operational change: existing skills-based routing, agent recruiting, messaging, and training, and essentially all other contact center processes stay the same.

Register for the SATMAP Consultant Program and receive:

- Monthly updates
- Web conference or personal briefings
- Hands-on demos
- Deployment support

Click [HERE](#) to register for the Consultant Program